

How to Shut Off Water and Electricity in an Emergency

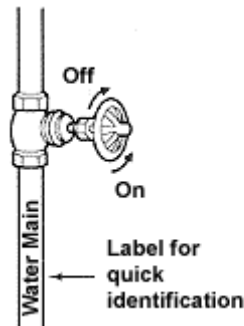
Before an emergency occurs, know where your electric switches and water valves are located. Keep a large (12-inch or larger) crescent wrench available in an easily accessible spot for turning valves when needed.

Water Shut Off

After the earthquake, if leaks occur in your plumbing on your property you can stop them temporarily by shutting off the water flow until repairs can be made. This can be done in two ways:

- Turn off the water shut off valve where water enters the house (see illustration) by turning the wheel clockwise.
- Turn off the curb valve located on the street side of the water meter using a large crescent wrench.

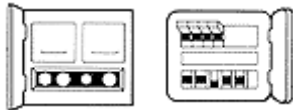
Water shut-off valve where water enters building



Water main breaks (pipes in the street) should be reported to LADWP Customer Call Center at **1-(800) DIAL DWP**.

Electricity Shut Off

After an earthquake, if there is damage to your house wiring electrical power should be shut off at the circuit box. If you have circuit breakers, pull or flip the main circuit breaker switch to the OFF position. If you have a fuse box, pull the master handle to OFF, or unscrew the master fuses. Remember, use caution if you must disconnect your electricity.



Fuse Type Switch Type Circuit Box Circuit Breaker

Emergency Water & Power Telephone Numbers

DWP Customer Call Center

San Fernando Valley

DIAL DWP (342-5397)

All other Areas

1-(800) DIAL DWP (342-5397)

Speech and Hearing Impaired/TTY **1-(800) HEAR DWP (432-7397)**

During non-emergency situations call the above numbers for all other water and power business or general information.

Additional Earthquake Info

For more specific information on earthquake safety tips and preparation, contact your local chapter of the American Red Cross, **(213) 739-5200**, or refer to "Survival Guide" in the white pages of your phone book.